

Congratulations on your new HVAC equipment

All Heat Controller products are designed for long life and reliable service to help keep your home comfortable. We're so confident in the design, quality components and construction that we back your unit with a strong warranty coverage as described in this document.

To be eligible for the full term of this Limited Express Warranty, complete and mail the card below or register your purchase online at www.heatcontroller.com as soon as possible. Registration must occur within 90 days of the purchase to qualify for the full term of the coverage.

Don't forget to read your owner's manual and ask your installer about regular maintenance procedures that will help keep your unit operating at peak efficiency.

KEEP THIS INFORMATION AS A RECORD OF YOUR PURCHASE

PACKAGED TERMINAL A/C or HEAT PUMP

Model Number

Where Purchased

Serial Number

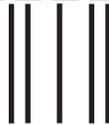
Store Location

Date of Purchase

Date of Installation

Remember to retain your bill of sale as proof of warranty period.

To register by mail, cut out along the dotted lines, complete form, and affix postage.



PLACE
STAMP
HERE

HEAT CONTROLLER
P. O. Box 1089
Jackson, MI 49204

HEAT CONTROLLER

Limited Express Warranty Packaged Terminal A/C and HP

LIMITED ONE (1) YEAR PARTS AND LABOR EXPRESS WARRANTY

Heat Controller warrants all parts of the PTAC or PTHP to be free from defects in workmanship and materials for normal use and maintenance for one (1) year from the date of purchase by the original consumer. Heat Controller will also provide a one year labor allowance for approved warranty repairs. Any fees charged by a service technician above and beyond the amount authorized by Heat Controller will be the responsibility of the consumer. No reimbursement will be made for expenses incurred in making field adjustments or replacements unless specifically authorized by Heat Controller, Inc.

LIMITED FIVE (5) YEAR SEALED SYSTEM WARRANTY

The sealed system consisting of the compressor, evaporator coil, condenser coil and connecting tubing is warranted to be free from defects in workmanship and materials for normal use and maintenance for four additional years, for a total of five (5) years from the date of purchase by the original consumer.

LIMITED FIVE (5) YEAR FUNCTIONAL PARTS WARRANTY

Functional parts which consist of the fan motor, unit-mounted thermostats and thermistors, circuit boards, factory installed heaters and relays, unit blower wheel and fan propeller, reversing valve solenoid, and capacitor are warranted to be free from defects in workmanship and materials for normal use and maintenance for four additional years, for a total of five (5) years from the date of purchase by the original consumer.

The express warranties described above apply only when the unit is installed and operated per Heat Controller installation and operation instructions for normal use.

EXCEPTIONS

The Limited Express Warranty does not cover normal maintenance—Heat Controller recommends that regular inspection/maintenance be performed at least once a season and proof of maintenance be kept. Additionally, labor charges (except as described in paragraph 1), diagnostic charges, transportation charges for replacement parts, replacement of refrigerant or filters, any other service calls/repairs are

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not covered by this Limited Warranty. It also does not cover any portion or component of the system that is not supplied by Heat Controller, regardless of the cause of failure of such portion or component.

CONDITIONS FOR WARRANTY COVERAGE

- Unit must be operated according to Heat Controller operating instructions included with the unit and cannot have been subjected to accident, alteration, improper repair, neglect or misuse, or an act of God (such as a flood)
- Installation must be according to Heat Controller installation instructions
- Serial numbers and/or rating plate have not been altered or removed
- Unit is not operated in a corrosive environment
- Performance cannot be impaired by use of any product not authorized by Heat Controller, or by any adjustments or adaptations to components
- Damage has not been a result of inadequate wiring or voltage conditions, use during brown-out conditions, or circuit interruptions
- Air flow around any section of the unit has not been restricted

DURATION OF WARRANTY & REGISTRATION

The warranty begins on the date of purchase by the original consumer. The consumer must complete and return the warranty registration card or register at www.heatcontroller.com within 90 days of purchase. The consumer must retain a receipted bill of sale as proof of warranty period. Without this proof, the express warranty begins on the date of shipment from the factory and reverts to the one year Parts and Labor Warranty.

REMEDY PROVIDED BY THE LIMITED EXPRESS WARRANTY

The sole remedy under the Limited Warranty is replacement of the defective part. If replacement parts are required within the period of this warranty, Heat Controller replacement parts shall be used; any warranty on the replacement part(s) shall not affect the applicable original unit warranty. Labor to diagnose and replace the defective part is not covered by this Limited Express Warranty (except as noted on first page). If for any reason the replacement part/product is no longer available during the warranty period, Heat Controller, Inc., shall have the right to allow a credit in the amount of the current suggested retail price of the part/product instead of providing repair or replacement.

LIMITATION OF LIABILITY

1. There are no other express or implied warranties. Heat Controller makes no warranty of merchantability. We do not warrant that the unit is suitable for any particular purpose or can be used in buildings or rooms of any particular size or condition except as specifically provided in this document. There are no other warranties, express or implied, which extend beyond the description in this document.

2. All warranties implied by law are limited in duration to the one-year term of the Parts and Labor Warranty. Your exclusive remedy is limited to the replacement of defective parts. **We will not be liable for any consequential or incidental damages caused by any defect in this unit.**
3. This warranty gives you specific legal rights and you may also have other rights which vary from state to state. Some states do not allow limitation on how long an implied warranty lasts or do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.
4. No warranties are made for units sold outside the continental United States and Canada. Your distributor or final seller may provide a warranty on units sold outside these areas.
5. Heat Controller will not be liable for damages if our performance regarding warranty resolution is delayed by events beyond our control including accident, alteration, abuse, war, government restrictions, strikes, fire, flood, or other acts of God.

HOW TO OBTAIN WARRANTY SERVICE OR PARTS

First contact your installing contractor for service. If the installing contractor is not able to service the unit, contact our North American service provider at 1-866-557-1865. Have the model number, serial number, and date of purchase available for this call.

Owner responsibilities are set forth in the instruction manual—read it carefully.

Form No. 7954-1101 Rev. 09/13

LIMITED PRODUCT WARRANTY REGISTRATION

The limited warranty for this unit begins on the date of purchase by the original consumer. Return this registration card or register at www.heatcontroller.com within 90 days to record the date of purchase. If you don't register the purchase, the warranty begins on the date of shipment from the factory and you will not receive the benefit of the entire warranty term. Model and serial numbers can be found on the unit. By signing, the purchaser acknowledges that he or she has read the limited warranty for this unit.

Tear off and mail this card only. Retain the warranty for your records.

Purchaser's Signature—Read the warranty before signing

Purchaser's Name (Please Print)

Purchaser's Address Apt. No.

City State Postal Code

Where Purchased (Name of firm)

LIMITED PRODUCT WARRANTY

PTACs and PTHPs

Model Number

Serial Number

Date of Purchase

Mail card immediately or register on-line within 90 days of purchase

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